



SUPPORT LOCAL COMMUNITIES

GRI 201-1, 413-1

We are convinced that together we are stronger. Therefore, we partner with non-governmental organizations and other stakeholders to jointly create projects that generate economic opportunities of greater impact for individuals and their families.

Thanks to these alliances, our objective of continuing to contribute to improving the quality of life of families in the region becomes even more relevant.



1,956,925

beneficiaries impacted

2,491

millions pesos channeled through social impact programs, **+24.8% vs. 2021**

149

organizations in alliance with the company to maximize the impact and reach of our social programs

Our community support program is focused on four pillars:

FOOD SECURITY



SUPPORT DURING NATURAL DISASTERS



VOLUNTEERING



DEVELOPING SMALL FARMERS



FOOD SECURITY



The region produces enough food to meet the needs of the entire population; however, a large percentage of the food produced ends up in the garbage or is wasted along the value chain.

To counteract this problem and ensure food security for all, we are committed to improve the food conditions of millions of people and to be one of the Food Bank Network's main partners for in-kind donations.





Food banks in Mexico

In 2022, we invested in strengthening our food bank infrastructure to ensure proper food collection in our stores, clubs and distribution centers,

→ thus reaching more hard-to-reach communities



Food banks in Central America

We continue to be the main donor to the food banks located in the region, contributing with monetary donations for the development and improvement of each of the programs in Central America. With these contributions, food banks can start operations, build warehouses, buy trucks, purchase computer equipment, among other activities.

In 2022, we intensified our efforts to salvage the highest percentage of products suitable for consumption. As a result of these efforts, **7,081.63 tons of food were donated this year. Increasing food donations by almost 20% compared to 2021.**

The donation was delivered to food banks located in Guatemala, El Salvador, Honduras, Nicaragua and Costa Rica, as well as to *Asociación Club de Leones de San Sebastián*, benefiting **357,067 people** who are currently in a situation of social and food vulnerability. **Compared to the previous year, there was an increase of 5.9% of beneficiaries in Central America.**



Collective Food Impact Central America

In 2020, we launched the campaign **Collective Food Impact**, inviting business partners to join efforts by making in-kind donations to food banks in Central America. This year we held its third edition.

The campaign brought together **97** suppliers, **38** of them from the Agroindustrial Division, who participated for the first time by delivering perishables such as fruits and vegetables. The donation of **more than 136 thousand kilos** surpassed what was achieved in 2021, benefiting 165,716 people. With these programas, we managed to further strengthen the relationship between Walmart and its suppliers on social matters.

	2020	2021	2022	vs 2021
Commercial partners	36	55	97	76%
Kilos	66,941	121,866	136,413	12%
Equivalent in Mx pesos	3,462,425	4,410,500	5,937,416	36%



Make Magic 2022 Mexico

Indigenous communities are highly vulnerable groups that experience complex situations, mainly in terms of food security. This year, in alliance with the organization *Pro Mexico Indígena*, we made a donation of 2.7 million pesos, which, added to the donations made by customers and members in our brick-and-mortar and digital stores, helped to feed thousands of families in Mexico's indigenous communities.

In **Central America**, through this initiative, we joined efforts to support people in vulnerable situations, mainly children, delivering gifts and developing activities focused on Christmas celebrations, **benefiting 8,358 children.**

thanks to you,
thousands of children
sharing joy





SUPPORT DURING NATURAL DISASTERS

At Walmart de México y Centroamérica we employ a series of internal resources that allow us to quickly identify, evaluate, classify and respond to natural disasters and emergencies that affect our operations, associates and/or the communities in the region.

Our Center for Operation Continuity (COC) works 24 hours a day, seven days a week. This allows us to identify emerging risks, prepare our facilities and train our associates to properly respond to emergencies such as natural disasters.

Thanks to our infrastructure, the capacity of the Mexican Red Cross and our revolving fund for humanitarian aid, we are able to provide support to communities during the first 24 hours after a natural disaster has occurred.

In Mexico, we made available our company's logistics and supply capacities, as well as donations, to support the following disasters:



Hurricanes

- Grace
- Veracruz
- Roslyn
- Nayarit



Earthquakes

- Colima



Droughts

- Nuevo León



Heavy rains

- Chiapas
- Sonora



Forest fires

- Nuevo León



In 2022, Central America was affected by the impact of tropical storm Julia, which mainly affected El Salvador, Guatemala and Nicaragua. The total number of victims was over 35,000 people. In Tegucigalpa, Honduras, 1,400 people were evacuated from their homes due to high-risk geological faults. In Costa Rica, heavy rains in October caused flooding in the communities of Desamparados and Aserrí, impacting more than 450 families.

In all cases, we made in-kind donations of food, hygiene and personal care packages, drinking water and other basic necessities, **benefiting 39,068 people.**

All donations were channeled in alliance and coordination with relief corps, various organizations and competent government entities, in order to promptly and timely benefit the greatest number of victims.



38,070

beneficiaries



Mexico

358.86

tons channeled

7

natural disasters

449.75

tons channeled

Central America

90.89

tons channeled

3

natural disasters

VOLUNTEERING



1,599

volunteer activities

1,582

Mexico

17

Central America

50,742

total voluntary associates participations

50,396

Mexico

346

Central America

The volunteering pillar allows our associates to participate in community and environmental improvement projects by volunteering their time and talent and promoting citizenship and community engagement. We know that together we go further and our impact is amplified.

During 2022, we resumed our volunteer activities in Mexico and Central America, which were interrupted due to the pandemic lockdown. Thanks to the will of our associates and allies, we exceeded expectations and objectives by 3% over the original goal and engaging 21% of the total workforce across Mexico.

Focused on our strategy of becoming a Regenerative Company and in benefit of the communities where we operate, we carry out volunteer work, reforestation, improvement of public spaces, maintenance of schools and visits to food banks.

1,795

total volunteer hours

DEVELOPING SMALL FARMERS



LEARN MORE ABOUT THESE EFFORTS



We seek to increase the income of our farmers, as well as boost the local economy by strengthening their productive and commercial capacities