



GLOSSARY

- A**
ADR: American Depositary Receipt
ANTAD: Mexican Retail Association
APAC: Association in Favor of People with Cerebral Palsy
- B**
BAE: Bodega Aurrera Express
Bodegas and discount stores: Austere self-service stores offering basic merchandise, food and household items at the best price
BPAyD: Storage and distribution best practices
- C**
CAM: Central America
CARHCO: Central American Retail Holding Company
CDP: Carbon Disclosure Project
Cetes: Mexican Federal Treasury Certificates
CG-MR: Multiline and Specialty Retailers Distributors
CO₂eq: Carbon dioxide equivalent
COFEPRIS: Federal Commission for the Protection Against Health Risks
COVID-19: Severe respiratory syndrome caused by a coronavirus
Crowdsourcing: External collaboration for picking and delivery services
- D**
Despensa a tu casa: Bodega website for home delivery services
Distribution Center/ DC: Location for the receipt of goods from supplies and store distribution
- E**
EBITDA: Earnings Before Interest, Taxes, Depreciation and Amortization
ESG: Environmental, Social and Corporate Governance

- Every Day Low Prices/Every Day Low Costs:** Permanent philosophy of Walmart de México y Centroamérica, in order to contribute towards improving the quality of life for the region
- F**
FB-FR: Food Retailers and Distributors
Flex POS: Our system to manage the Point of Sale
Fulfillment Center: Smaller logistics facility where customer orders through digital platforms are prepared and shipped
- G**
GAP: Good Aquaculture Practices
GDP: Gross Domestic Product
GHG: Greenhouse Gases
GFSI: Global Food Safety Initiative
GJ: Gigajoule
GMV: Gross Merchandise Value
GRI: Global Reporting Initiative
- I**
IFRS: International Financial Reporting Standards
ISR: Income Tax
- L**
LED: Light Emitting Diode
LGBT+: Lesbian, Gay, Bisexual, and Transgender, the “+” sign is inclusive of other groups
- M**
MSE: Mexican Stock Exchange
Machine learning: Artificial Intelligence discipline that, through algorithms, gives computers the ability to identify patterns in massive data to make predictions
- N**
Net sales: Income from merchandise sales in our units
NGO: Non-governmental Organization
NOM: Mexican Official Standards

- NPS:** Net Promoter Score, indicator to measure customers’ loyalty
- P**
Private Brands: Private label products of Walmart de México y Centroamérica
PAI: Walmart Comprehensive Assistance Program
Pandemic: An epidemic disease that spreads to many countries or that affects almost all individuals in a region. Price Clubs: Membership warehouse clubs focused on businesses and consumers who seeks the best possible prices
Picker: Associate responsible to collect products requested by the customers
PM Particles: Particles with aerodynamic diameter less than 10 microns
POP: Persistent Organic Pollutant
Powered by Walmart: Powered or Influenced by Walmart
PRODI: Acronym to describe the five promises that make up and represent all the benefits of working at Walmart
Profeco: Consumer Protection Agency
- R**
Risk groups: A group or population at risk is made up of those people who, due to certain biological, physical or social characteristics, are more likely to contract certain diseases
Royalties: Revenue share or fixed amount of money paid to a copyright owner for approval to use it
- S**
Sale floor: Surface area set aside for merchandise retail
SASB: Sustainability Accounting Standards Board
SDGs: Sustainable Development Goals
Sellers: External sellers within the marketplace
Shared Value: For Walmart de México y

- Centroamérica, Shared Value implies the creation of economic, environmental and social value for all our stakeholders
SINGREM: National System for the Management of Packaging and Medicine Waste
SME: Small and medium-sized enterprises
Sox: Sulphur Oxides
SKU: Stock Keeping Unit, is the unique reference number of a product
SSA: Secretary of Health
Supermarkets: Self-service stores located in residential areas
- T**
TCFD: Task Force on Climate-related Financial Disclosures
TECHO: Organization seeking to build a fair, integrated and poverty-free society
The Alliance: Workers Safety Alliance in Bangladesh
Total revenues: Net sales plus other income
- U**
UNGC: United Nations Global Compact
- V**
VOC: Volatile Organic Compounds
- W**
Walmart: Self-service stores providing the widest assortment of goods from groceries and perishables, to apparel and general merchandise
Walmex: Ticker symbol for Wal-Mart de México S.A.B. de C.V.