

GRI 413-1



Community

With a strong sense of responsibility and genuine closeness, we strive to be a valuable neighbor, actively contributing to the development and well-being of the communities where we operate. We support local communities by providing access to a reliable and cost-effective ecosystem that enables growth, development, and progress, while ensuring that the products and services we offer safeguard our customers' health and safety.

[Serving Communities](#)[Healthier and Safer Products](#)

Serving Communities

Our purpose is clear: to help families in Mexico and Central America save time and money to live better. We build trust within our communities by understanding their needs and offering accessible, affordable solutions that positively influence their well-being. We work continuously with local organizations and partners to understand the realities of the communities where we operate, enabling us to co-create solutions that generate meaningful and lasting impact.



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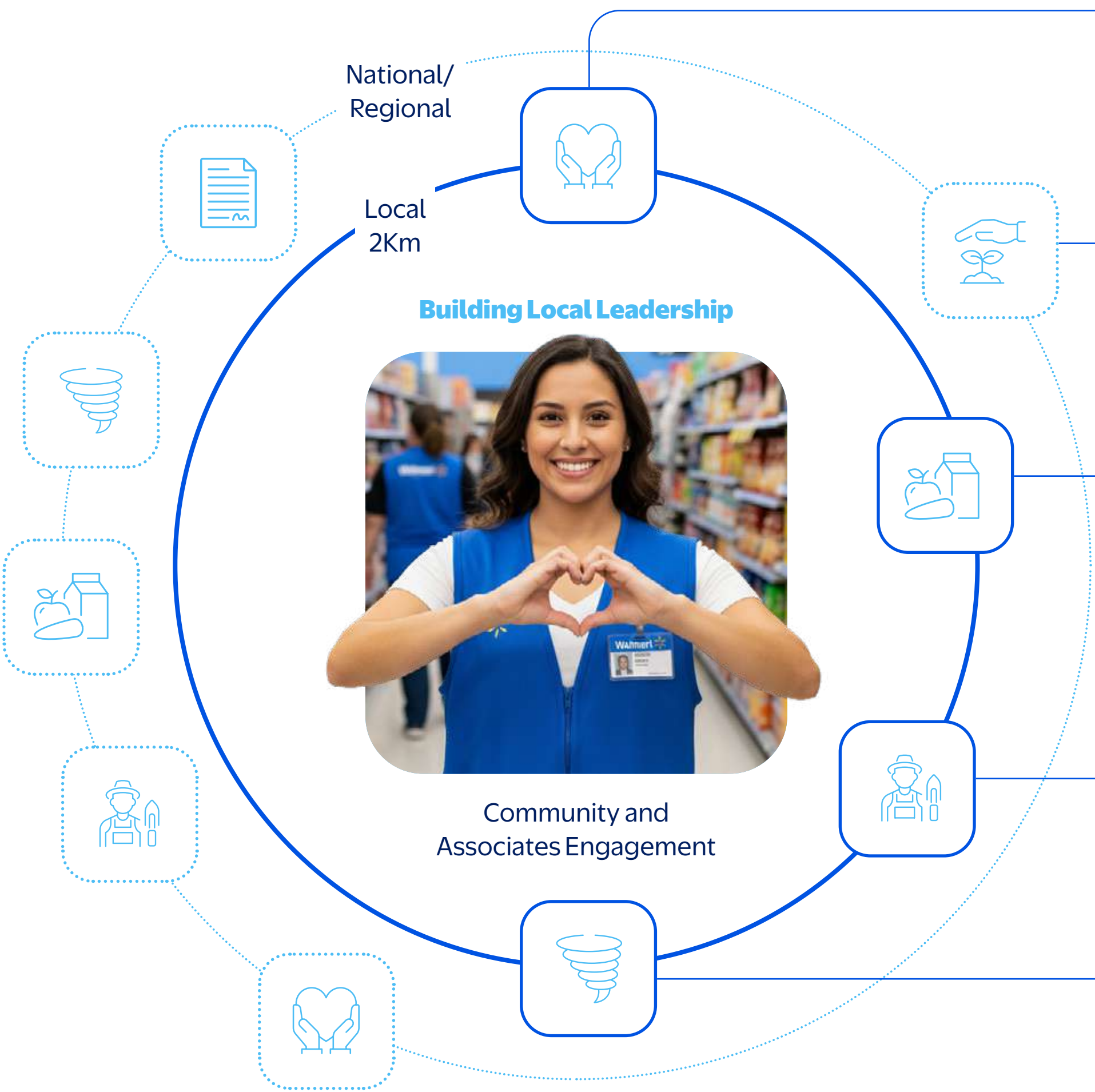
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Serve Local Communities

We focus on addressing poverty and malnutrition by leveraging our infrastructure, collective reach, and expertise. Our efforts include donating food and essential products, supporting volunteer initiatives, and strengthening local economies by partnering with small farmers and suppliers, providing them access to formal markets and training. Our commitment to quick and effective disaster response in neighboring communities remains a fundamental component of this support strategy.



Consolidated Mexico and Central America

- We promote local volunteering.**
This year we accomplished:

1,582	30,958	28,494	2,464
volunteering activities.	participants, of which:	were associates.	external.
- Through the *Pequeño Productor* and *Tierra Fértil* program, we achieved:**

13,021	5,349	5,337	90%
jobs generated.	farmers trained.	small farmers benefited.	average income increase for farmers in Mexico.
- We foster Food Security:**

47,625	6,657	Alliances with	1.9
tons of food and general merchandise channeled in Mexico.	tons of food channeled in Central America.	810 food banks.	millions of beneficiaries.
- We develop productive capacities to contribute to Food Security:**

43	25	17
orchards and farms.	water systems.	ecological stoves.
- We channeled +2.1 million pesos to attend to:**

8
natural disasters.

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Food Security

Although the regions where we operate produce enough food to meet demand, we continue to face two interconnected challenges: food waste and food insecurity. While many families lack consistent access to nutritious food, large quantities are still lost along the way. At Walmart de México y Centroamérica, we are committed to helping close this gap. Through our logistics network, we can move products quickly and support efforts to ensure more food is in the hands of the people who need it most.

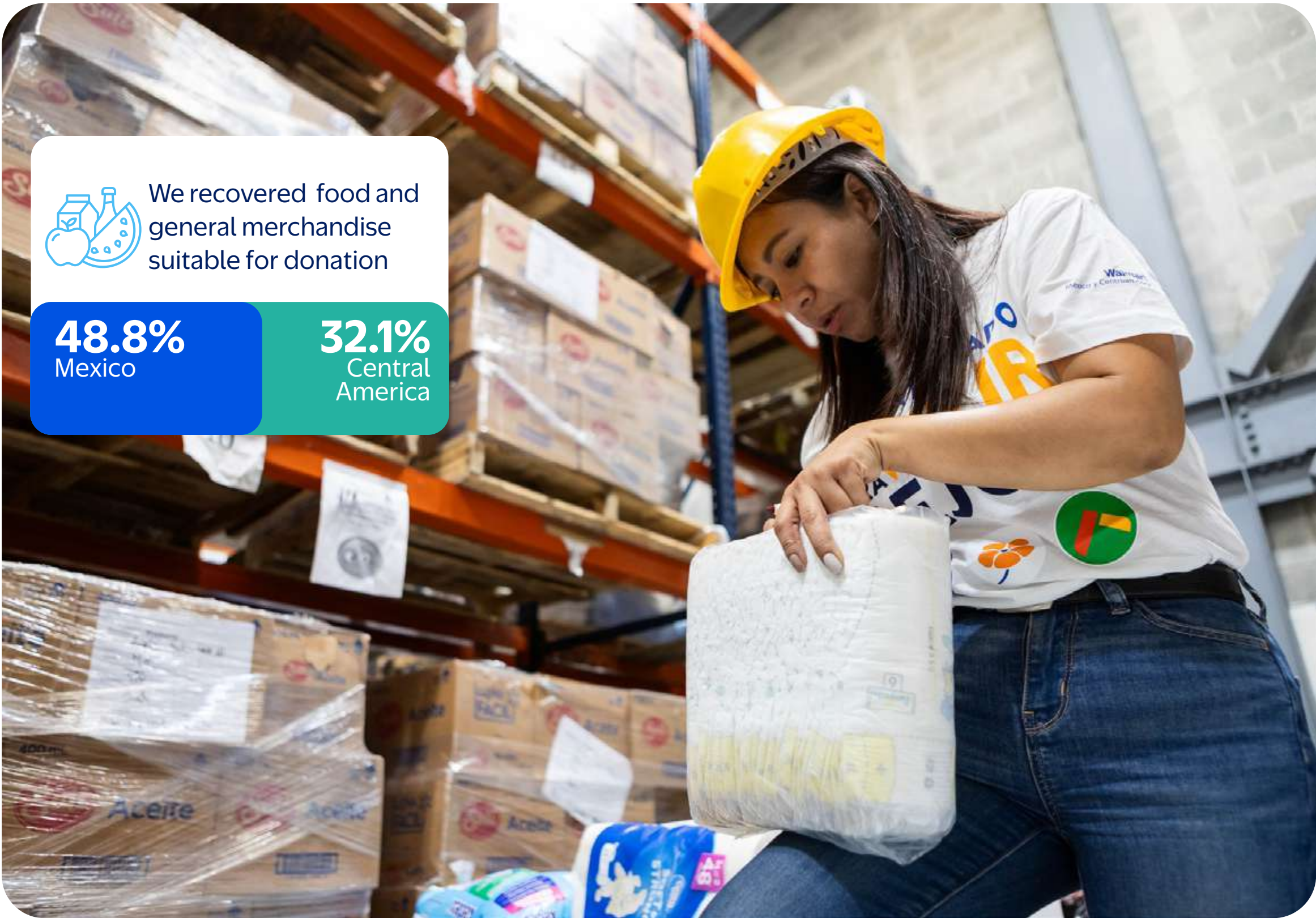
Partnerships with Food Banks

Mexico

We work every day to reduce food waste across all our stores, clubs, and distribution centers. This commitment has positioned us as the leading donor to food banks in Mexico, redirecting food and general merchandise that, while no longer suitable for sale, remain safe for human consumption. Through these efforts, we help provide essential nutritional support to people with limited resources.

This year, we developed and implemented a comprehensive model to further reduce waste across our supply chain. This model enables greater product utilization through targeted solutions at different stages of the chain and for various types of products. As a result, we have delivered food to more than 1.5 million people through Food Banks and Civil Society Organizations in the communities where we operate.

Additionally, the model has allowed us to identify improvement opportunities and optimize end-to-end processes, enhancing efficiency across the entire chain and strengthening collaboration with suppliers to develop scalable solutions.



Central America

We are co-founders of the five leading food banks in the region, which enables us to channel support directly to the people who need it most.

In 2025, we strengthened our food donation processes by implementing a new donations manual to guide stores and volunteers through each step of the recovery and donation workflow. The manual was incorporated into training sessions and used during food bank activities to ensure consistent practices across the region. We also worked to combat hunger and reduce food waste by recovering food suitable for

donation from stores, plants, and distribution centers. In 2025, we donated 6,657 tons of products, including fruits and vegetables, as well as expanded categories such as pet food, dairy, frozen foods, eggs, cheese, sausages, pizzas, and precooked items

Additionally, we made a donation to the Food Banks of Guatemala, El Salvador, Honduras, Nicaragua, and Costa Rica to strengthen their capacity to recover perishable products through the purchase of refrigerated trucks, equipment, and the construction of a cold room to better preserve perishable goods.



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Walmart El Salvador received the *Sello Aliado por la Alimentación* (Allied for Food Seal) award in recognition of its efforts to integrate sustainable practices into its business model, strengthening food security and supporting the well-being of families living in vulnerable conditions. The award was presented by the *Asociación Civil de Alimentos Solidarios*, which operates the Food Bank program in El Salvador. The recognition took place during the closing event of the *Unidos Alimentamos* campaign, held in observance of World Food Day. As part of this initiative, Walmart contributed with a \$232,700 pesos food donation.

Development of Productive Capacities

Recovering productive activity in rural areas, starting from subsistence-level production, is essential to achieving agricultural and food sustainability. In Mexico, we continue to advance self-sustaining food security models in rural communities facing extreme poverty by developing integrated production systems that include gardens, small farms, rainwater-harvesting infrastructure, sanitation solutions, and eco-efficient stoves. Through targeted training, communities strengthen land management and improve productivity, enabling the 1.6 million people reached to increase their disposable income by 272% after just one year of implementation.



Small Farmer Development

The *Pequeño Productor* and *Tierra Fértil* programs are designed to expand opportunities for agricultural farmers by helping them access formal markets and overcome the barriers that limit their participation. Through comprehensive training in areas such as sales, production, post-harvest management, logistics, business administration and regenerative agricultural practices, we support producers in strengthening both their technical and commercial capabilities. Together, these efforts create new avenues for growth, strengthen local economies, and empower producers to develop sustainable, resilient agribusinesses.

To learn more about the *Pequeño Productor* and *Tierra Fértil* programs, click here.

[Learn more](#) ➔



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In 2025, we responded to

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natural disasters, benefiting

57,505

people.

Natural Disaster Support

We strengthened our commitment to disaster response by partnering with companies, civil society organizations, and government institutions to deliver humanitarian aid where it is needed most. By working hand in hand with our associates, customers, and communities, we amplify our impact and ensure that support reaches people quickly and effectively.



Mexico

Thanks to our infrastructure, the operational capacity of the Mexican Red Cross, and our humanitarian aid revolving fund, we are able to deliver assistance to affected communities in Mexico within the first 24 hours of a natural disaster. We leverage our logistics network, access to our supply chain, financial contributions, and the support of our Continuity of Operations Center, which operates 24/7 to coordinate rapid response efforts during emergency situations.

During 2025 in Mexico, we responded to 6 emergencies, including those that impacted communities in Hidalgo, Puebla, San Luis Potosí, and Veracruz following the torrential rains and river overflows in October. Through coordinated efforts, we delivered food and hygiene supplies, providing 1,834,631.49 million pesos of aid to 54,305 people affected by these events.

Central America

In Guatemala, we donated food packages to the Food Bank to support 350 families (approximately 2,100 people) affected by the series of earthquakes that struck Santa María de Jesús, Sacatepéquez, in July of this year.

In Honduras, we provided food and hygiene products to the Secretary of State in the Office of Risk Management and National Contingencies (COPECO) to support families impacted by heavy rains in October 2025. These storms caused significant damage, affecting more than 35,000 people. Our donations, which totaled more than 4,000 kilos, were delivered through our distribution center in Tegucigalpa. They included staple foods such as cereal, pasta, rice, beans, soups, cooking oil, juice, water, and flour, along with hygiene items like paper towels, diapers, and detergents.

Volunteering

Our volunteering model enables our associates to support meaningful community improvement projects. As part of our strong commitment to creating shared value, in 2025 we carried out initiatives ranging from supporting vulnerable groups to leading reforestation campaigns, cleaning public spaces, and providing maintenance for parks and schools, among others. Each volunteer activity not only delivered tangible improvements but also opened new pathways to positively impact communities. With every hour invested, our associates build meaningful connections and experiences that strengthen their sense of commitment and belonging, an impact made possible by the dedication and human quality they bring to every effort.



SUCCESS STORY:

Haz Magia

With the participation of our associates across Mexico and Central America, we delivered toys to children in communities near our stores, clubs, and offices through the *Haz Magia* program. Throughout the day, we organized a variety of activities and recreational events that created moments of joy and connection, culminating in the most exciting part of the celebration: the delivery of toys to the children. *Haz Magia* benefited 8,005 children in 2025.



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Safer and Healthier Products

We are committed to creating value for communities by giving them access to affordable, safe, healthy, and good quality products.

Customer needs are always evolving as they search for products that support their health and daily life. Supply chain transparency is imperative as they become increasingly interested in understanding where the items they buy come from and how they are made. New regulations and standards have also reinforced the need for safer and healthier products, leading to reformulations that have helped us offer better options that meet customers' expectations.

Product Development and Reformulation

Our development and reformulation processes are designed to align with evolving customer preferences while ensuring that we meet all regulatory requirements. They are the foundation for long-term improvements, reinforcing our commitment to delivering safer and healthier choices to our customers.

We work every day to make the necessary reformulations in our Private Brands products in Mexico, achieving:



- Organic products in different categories, particularly in perishables and baby food.



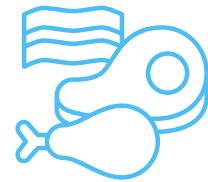
- Lactose-free products.



- Gluten-free products.



- Natural products free of hormones, antibiotics, and/or steroids.



- Differentiated everyday foods with added vitamins and minerals that are accessible to lower-income populations.



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NOM 051 – Continued efforts

In 2025, as part of our commitment to regulatory compliance and consumer health, we conducted a comprehensive review of product labels and reformulated various items to make them simpler, safer, and healthier in compliance with NOM 051. These included the following key activities:

- **Identification of Dietary Warning Seals:** we designed and implemented a specialized tool to determine which dietary warning seals were necessary for each product. This assessment was based on the nutritional tables and ingredient lists of all items.
- **Review of Branding, Packaging, and Marketing Artwork:** for both existing products and new launches, we thoroughly reviewed all branding, packaging, and marketing materials. This process considered all applicable regulatory criteria to guarantee transparency and ensure the accuracy of the declared information.
- **Ongoing In-Store Monitoring:** we conducted continuous monitoring in stores to verify compliance and maintain the highest standards of product information for our customers.



SUCCESS STORY:

As part of our commitment to offering healthier products across our Private Brands, we launched a comprehensive effort to reduce, and ultimately eliminate, the use of High-Fructose Corn Syrup. We began by identifying all items in our current portfolio that contain this ingredient. In parallel, we collaborated with our business partners to evaluate viable replacement options, establishing a medium-term plan to reformulate existing products without compromising quality, taste, or functionality, ensuring a responsible transition toward safer and healthier formulations.

In Mexico, all Private Brands products are made without partially hydrogenated fats and oils, significantly reducing or eliminating trans fats from the final product.

Genetically Modified Organisms

Mexico’s General Law on Adequate and Sustainable Food requires companies to identify products that contain Genetically Modified Organisms (GMOs). In Central America, the Central American Technical Regulation (CATR) sets labeling rules for prepackaged foods. We recognize that new regulations may be introduced, and because we prioritize customer health and safety, we remain committed to transparency regarding GMO-derived ingredients. With our business partners, we identify which products contain ingredients that come directly from GMOs. These will be communicated in accordance with the requirements set forth in the Law.

- [Learn more](#) about our **Health and Nutrition Policy.**
- [Learn more](#) about our **other efforts to ensure safe and healthy products: Food Safety, Product Safety and Consumer Protection.**



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